

LEYTON HEALTHCARE

A Postgraduate training and teaching
Practice

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January 2018 Newsletter

Dear Patient

Happy New Year

Welcome to the long awaited newsletter. I would like to apologise for the long gap between this and the previous newsletter but going forward it is my New Year's Resolution to post a newsletter every three months on the website here after.

We begin 2018 with two additional posts within the practice team which I am very excited about. Mark Edwards is our first ever "**Advance Nurse Practitioner**" who started at the beginning of this month on 3 Days (Wednesday, Thursday and Friday). As his title suggests Mark is an advanced level Nurse who can also prescribe independently. He has been very popular with the patients. We have also employed a **clinical pharmacist**, Naheed Hussain from this week. We have had complaints in the past around the issue and review of repeat medication and I am hopeful that we will be able to deliver a good service around prescriptions.

Just a word about our **Patient Participation Group (PPG)** which meets every two months. This group has patients' representatives and they meet with me and the practice manager. If you would like to receive the minutes of this meeting or would like to raise an issue, please leave a message with one of the reception and we will be in touch.

This reputed and experienced teaching and training practice remains committed to delivering a high standard of patient care. However, In spite of our best efforts we do not always succeed in meeting the needs of every one of you. I would be most interested in receiving your comments, complaints and suggestions on what's been good and what should be improved!

Wishing you the best of health

Sincerely

Dr Dinesh Kapoor FRCGP

Senior Executive Partner